

Re-quote request form

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Filling out this form

This form can't be filled out online, so before you start to complete it, please make sure you follow these steps:

1. Download the PDF to your PC (Save it locally, for example on your desktop)
2. Open it using [Adobe Acrobat Reader](#), and fill it out
3. Save the completed version
4. Email it to us at wbu.servicecentre@yorkshirewater.co.uk

Please note: the fees listed in this form are fixed until **31 March 2025**. You can find the most up-to-date version of this form at yorkshirewater.com/developers/water/water-connections/

Your request form for a re-quote

This form is to request changes to a water connection quote, or to request a re-quote if your original quote has expired.

Please be advised that any quote you have received previously will be cancelled once the re-quote is issued.

If you need to request a re-design or re-approval of a mains scheme, please fill out the re-design / re-approval request form, which you can find at yorkshirewater.com/developers/water/mains/

How long will it take to get your re-quote?

We aim to issue your re-quote **within 28 days** of receiving your completed request form.

What fee do you need to pay for this request?

There is an upfront admin fee for processing your request. The fee you need to pay will depend on whether a re-survey is needed or not:

- Re-quote (without a re-survey) – £120 + £24 (VAT) = **£144**
- Re-quote (with a re-survey) – £246 + £49.20 (VAT) = **£295.20**

Please use the table below to determine whether a re-survey is needed. We can only process your request once we've received the full and correct payment.

| Reason for re-quote | Re-survey required? |
|---|---------------------|
| My quote has expired but it's less than a year since my initial application was submitted | No |
| I need to change the name of the recipient on my quote | No |
| I'm requesting an environmental discount or offset on my infrastructure charges | No |
| My quote has expired and it's over a year since my initial application was submitted | Yes |
| I need to change my point of connection, number of plots and/or supply size | Yes |
| Other (please specify in the box below) | |
| <p>If you're not sure whether a re-survey is needed, please call us on 0345 1 20 84 82 (option 2) to speak to a member of our team.</p> | |

How to pay

Choose your payment method below

Credit/debit card - we'll contact you on the phone number you provide in this application to arrange payment over the phone.

BACS - to pay by BACS, the details are **sort code:** 57-49-55; **account number:** 11111111

Cheque - please enclose a cheque payable to 'Yorkshire Water Services Ltd.' with your application.

Credit/debit card

BACS

Cheque

(please include your site post code / BACS reference)

As the applicant, you are responsible for the payment of any cost associated with this application.

If you're filling out a paper copy, please complete in **BLOCK CAPITALS** using blue or black ink.

1. Your details

Your name

Company name (if applicable)

Phone number

Email address

Original quote reference

2. Your requirements

If your requirements have not changed and you just want to renew an expired quote, please tick this box (you can skip the rest of this section and go straight to section 3).

Do you need to change the quote recipient details? Yes No

Are the new quote recipient's details different to your details? Yes No

If yes, please enter the new quote recipient's details below

Full name

Company name (if applicable)

Phone number

Email address

Address

Town/City

Postcode

If you are not the original recipient, you will need to provide written authorisation from them (for example, an email) when you submit this request.

Have your connection requirements changed? Yes No

If yes, please tick what has changed:

The number of plots – Please provide your required flow rate (litres/second) or a list of fixtures and fittings (attach separately). Please also provide your amended site plan.

The size of the supply (pipe and/or meter size) – Please provide your required flow rate (litres/second) or a list of fixtures and fittings (attach separately).

The point of connection – Please provide your amended site plan showing the new point of connection (attach separately).

Other – Please specify below.

Are you claiming infrastructure credits and/or environmental discounts on your infrastructure charges? Yes No

If yes, please specify:

Infrastructure credits

Water efficiency incentive – Please provide your water calculator evidence (from watercalculator.uk/calculator/) showing that the property/ies will use 110 litres per person per day or less (attach separately).

Sustainable drainage incentive

3. Transfer of payment

If you've paid the original quote, are you happy for us to transfer this payment to your new quote?

Yes No N/A (original quote not paid)

If your new quote is less than the original quote, are you happy for us to take payment of your re-quote request fee from the surplus amount?

Yes No N/A (original quote not paid)

4. Bulk re-quotes

If you're requesting bulk re-quotes for multiple service connections on a new mains scheme, please answer the questions below. If you are not requesting bulk re-quotes, you can skip this section and go straight to section 5.

Version of mains design used for this request:

- | | |
|---|-----------|
| 1. The water main these service connections are being made to is live or has been requested to be installed already (we will not be able to issue any quotes if this is not the case). | Yes No |
| 2. The quotes will be paid, and the work carried out within 6 months (this will eliminate the need for a re-quote to be issued, which has a fee attached to it and takes 28 days to process). | Yes No |
| 3. You have checked the most recent version of the mains design and have listed the correct details required below as per that design. | Yes No |

If you're requesting a quote for a manifold connection and you'd like us to supply the pre-chlorinated pipe between the manifold and the new water main, please specify below which plots this relates to and we will add this to your quote:

Bulk re-quotes: service connections list

| Plot number | Connection details | Main size service connecting to | On-site or Off-site |
|-------------------|--------------------|---------------------------------|---------------------|
| EXAMPLE Plots 1-4 | 4 way Manifold | 160mm HPPE | On-site |
| EXAMPLE Plot 5 | Single | 90mm HPPE | On-site |
| EXAMPLE Plots 6-7 | 2in1 trench | 4" CI | Off-site |
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If any of the plots above will use 110 litres per person per day or less, you may be entitled to a 20% discount on your water and foul water infrastructure charges. We will also waive surface water infrastructure charges if the final destination of the surface water for any plot/s above is to a watercourse or soakaway rather than a public surface water sewer.

Please indicate below if reductions to the infrastructure charges are applicable for the plots above.

- Water
- Foul water
- Surface water



5. Additional information

Please provide any other relevant information regarding your request below

6. Declaration

I am requesting changes to be made to a Yorkshire Water quote based on the information I have provided and confirm all information is correct to the best of my knowledge.

I agree that Yorkshire Water may use the supporting information provided for any purpose connected with this application and with the company's statutory Sewerage and Water undertakings, including sharing information with its service partner.

I am applying as the applicant or their representative and, by doing so, agree that I will be liable for the payment of any cost associated with this application.

By ticking this box I agree to the above declaration

Print name

Position in company

Date / /

Please email this completed form to:
wbu.servicecentre@yorkshirewater.co.uk

Or you can post it to:
Developer Services
Yorkshire Water Services Ltd
PO Box 52
Bradford BD3 7YD

If you need to get in touch



Call the Developer Services team on 0345 1 20 84 82

Our Developer Services office is open Monday to Friday 8am-5pm.



Visit our website yorkshirewater.com/developers/



Tweet us @YWHelp



Write to us

Yorkshire Water Services Ltd, PO Box 52, Bradford, BD3 7YD

Other useful numbers

Contact centre
0345 1 24 24 24
(billing enquiries)

Asian language
0345 1 24 24 21

Text telephone/minicom
0345 1 24 24 23

24 hour automated services
0345 1 24 72 47
(meter readings and payments)

Fax number
01274 372 800

How much could you save?



Use our online calculator

See how you could save water and energy around the home.



Buy discounted water saving gadgets

Water butts, shower heads and more – on our website.

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