



Yorkshire Forum for Water Customers Meeting

Date: 12 April 2018

Venue: Bute & Aaron Room, Doubletree by Hilton, Granary Wharf, 2 Wharf Approach, Leeds, LS1 4BR

Apologies: Angela Collins

AGENDA

9.30	Forum members session	
10.00	Minutes/Actions of last meeting	All
10.15	Sub-group updates	
10.35	Customer Research Programme Update	YW (PC)
11.35	Business plan iteration update	YW (WK)
12.05	Lunch	
12.45	Review of indicative special cost factor claims for submission to Ofwat	YW (WK)
13.30	AOB and close	