

Customer Forum Meeting

Date: Thursday, 15th December 2016

Venue: Taransay Meeting Room, 1st floor, Doubletree by Hilton Hotel
Granary Wharf, Leeds , LS1 4BR

AGENDA

09:30	Minutes / Actions of the last meeting	All
09:45	Forum Membership/Chair Updates	Chair
10.00	Company Monitoring Framework Outcome / Key Messages	YW (WK/NB)
10.45	Break	
11.00	Performance Commitments Update	YW (NB)
11.30	PR19 Outcomes Consultation	YW (WK)
11.55	AOB : - Forward Agenda 19 th January 2017	
12.00	Close	

Christmas Lunch – Colonsay and Gigha (13th floor)

Apologies: Becki Hart; Nick Bussey, Pam Warhurst, Tom Keatley