

# Clean water pre-planning enquiry

## Filling out this form

If you'd like to complete this application form online, please log in to our online portal:  
[developerservices.yorkshirewater.com/sign-up-sign-in](https://developerservices.yorkshirewater.com/sign-up-sign-in)

To fill out this PDF application form, please open and complete it using [Adobe Acrobat Reader](#) and email your completed application to [newmains@yorkshirewater.co.uk](mailto:newmains@yorkshirewater.co.uk)

Or, post it to: Developer Services, Yorkshire Water Services Ltd, PO Box 52, Bradford BD3 7YD

**Please note:** the fees listed in this form are fixed until **31 March 2025**. You can find the most up-to-date version of the form at [yorkshirewater.com/developers/water/pre-planning-enquiry/](https://yorkshirewater.com/developers/water/pre-planning-enquiry/)

## Please confirm you can provide the following documents with your application:

Site location plan (a plan showing where your site is and where the boundary is)

Site layout plan (an approximate layout of the site, including any existing assets you're aware of. If you have a preference, please indicate your preferred site entrance i.e. where the permanent source of water could be delivered to site. If available at this stage, please provide your site layout plan in CAD format, unmarked and with controlled reference and revision numbers and dates)

Please be aware, we may contact you to seek feedback on your experience with this service.

## Initial information and terms and conditions

### Your pre-planning enquiry

Submit this form if you need information about supplying water to your proposed development. This enquiry is usually made at the land purchase stage.

If you'd simply like to view a map of our water mains, you can find more details on how to access Yorkshire Water's mains records here: [yorkshirewater.com/your-water/pipe-and-sewer-records/](https://yorkshirewater.com/your-water/pipe-and-sewer-records/)

**Before you complete this enquiry form**, please make sure that you can provide the details listed on page 3 of our minimum information table: [yorkshirewater.com/developers/water/pre-planning-enquiry/](https://yorkshirewater.com/developers/water/pre-planning-enquiry/)

### How long will it take to get a response?

We aim to send you confirmation that we've received your enquiry within **5 calendar days**. Once we receive your completed application and payment, we aim to respond within **21 calendar days**.

### What will we provide you?

#### Our pre-planning enquiry response will include:

- a response based on your expected development parameters
- the point of connection (POC) location relative to your indicated site entrance
- an alternative or technically preferred POC, with reasons provided (if known at this stage)
- any technical restraints to minimise impacts on the development programme
- a copy of our mains records for the area
- details of any diversions or additional work needed on our network to supply your site
- indicative costs for any diversions, mains reinforcements or extensions needed
- details about the water supply method (i.e. gravity or pumps/storage)
- the validity period of the pre-planning report (1 year from the date of response).

This pre-planning enquiry response is reliant on the details you provide, and is subject to a final review and confirmation at later stages of the development.

### What do you need to pay for this enquiry?

There is an upfront fee of £173 + £34.60 (VAT) = **£207.60**, which covers the cost of processing your enquiry, investigating if the network can support the additional demand and producing a pre-planning enquiry response. You need to pay this fee before we can carry out our assessment.

### How to pay

Choose your payment method below

**Credit/debit card** – we'll contact you on the phone number you provide in this application to arrange payment over the phone.

**BACS** – to pay by BACS, the details are **sort code:** 57-49-55; **account number:** 11111111

**Cheque** – please enclose a cheque payable to 'Yorkshire Water Services Ltd.' with your application.

Credit/debit card

BACS

Cheque

(please include your site post code / BACS reference)

**As the applicant, you are responsible for the payment of any cost associated with this application.**

If you're filling out a paper copy, please complete in **BLOCK CAPITALS** using blue or black ink.

## 1. Your details

Are you a      Developer      SLP      Consultant      Other

If other, please specify

Full name

Company name

Company number

Phone number

Email address

Address

Town/City

Post code

**Would you like to authorise us to speak to anyone else about your application?**      Yes      No

Is the recipient a      Developer      SLP      Consultant      Other

If other, please specify

Full name

Company name

Company number

Phone number

Email address

Address

Town/City

Post code

## 2. Site details

### Site address (or closest existing address)

Address

Address line 2

Address line 3

Town/City

Post code

Grid reference (centre of site): Easting

Northing

## 3. Development details

What type of development are you proposing?

Housing     Commercial     Mixed (housing/commercial)

Number of properties/units

Max. height to supply water to (metres)

Estimated date permanent supply of water required for first plot

Do you need water for domestic purposes?     Yes     No

What is your proposed build rate, including type of building, in the following periods?

First 5 years

5-10 years

10-15 years

Briefly, what are you planning to build on site?

Do you need water for industrial/manufacturing purposes?     Yes     No

If yes, please provide the anticipated flow rate required (litres/second)

### Non-household premises

Please complete this table if your proposed site usage is commercial or mixed (housing/commercial)

Plot number	Floor space in square metres	Building type	Flow rate l/s.			Anticipated connection date
			Max	Mean	Min	

## Fire supplies

Do you need water specifically for firefighting purposes?                      Yes        No

If yes, what type of firefighting supply do you need?    Sprinkler    Hydrant    Other (specify below)

Fire supply flow required (l/s) **(please provide if you're requesting a fire supply)**

### Fire supplies disclaimer

Yorkshire Water will, if requested, confirm if we are able to meet the flows and pressures for any proposed firefighting installation(s). Where the required flows and pressures can be achieved, we cannot guarantee that they can be sustained in the future. A decision to feed a firefighting supply directly from Yorkshire Water's mains network is the sole responsibility of the customer.

Yorkshire Water will not accept any liability for future expenses that may be incurred because of changes in the water mains pressures or available flows due to increased customer demands or any necessary reconfiguration or adjustments to the distribution network.

I have read and understood

## 4. Declaration

I request that Yorkshire Water process my application and provide me with a response based on the information I have provided.

I confirm all information is correct to the best of my knowledge and has been provided, in accordance with the Codes for Adoption, to allow you to produce a pre-planning enquiry response.

I agree that Yorkshire Water may use the supporting information provided for any purpose connected with this application and with the company's statutory Sewerage and Water undertakings, including sharing information with its service partner.

I am applying as the applicant or their representative and, by doing so, agree that I will be liable for the payment of any cost associated with this application.

**By ticking this box I agree to the above declaration**

**Print name**

**Position in company**

**Date**            /            /

**Please email this completed form to:**  
[newmains@yorkshirewater.co.uk](mailto:newmains@yorkshirewater.co.uk)

**Or you can post it to:**  
Developer Services  
Yorkshire Water Services Ltd  
PO Box 52  
Bradford BD3 7YD

## If you need to get in touch



**Call the Developer Services team on 0345 1 20 84 82**

Our Developer Services office is open Monday to Friday 8am-5pm.



**Visit our website [yorkshirewater.com/developers/](http://yorkshirewater.com/developers/)**



**Tweet us @YWHelp**



**Write to us**

Yorkshire Water Services Ltd, PO Box 52, Bradford, BD3 7YD

## Other useful numbers

**Contact centre**

**0345 1 24 24 24**

(billing enquiries)

**Asian language**

**0345 1 24 24 21**

**Text telephone/minicom**

**0345 1 24 24 23**

**24 hour automated services**

**0345 1 24 72 47**

(meter readings and payments)

**Fax number**

**01274 372 800**

## How much could you save?



**Use our online calculator**

See how you could save water and energy around the home.



**Buy discounted water saving gadgets**

Water butts, shower heads and more – on our website.

4G

Yorkshire Water Services Limited, Western House, Halifax Road,  
Bradford, BD6 2SZ. Registered in England and Wales No.02366682

001C | v. 01-04-24