# Memorial trees and benches at reservoirs

October 2020





Memorial donations at reservoirs - October 2020

### **Memorial donations at reservoirs**

In October 2020, we made the difficult decision to no longer accept memorial donations at our reservoirs. This means we will no longer install new memorial benches or plant memorial trees at Yorkshire Water sites.

We do understand the importance of our reservoir locations to our customers and only made this decision following a thorough review of how our former donations policy was performing.

#### **Reasons for our new policy**

Prior to October 2020, we did accept memorials at our sites. However, the following issues were making it increasingly difficult for us to accommodate new memorials:

- Many of our sites already had a high number of memorial benches and trees. Finding new locations, whilst respecting existing memorials, was problematic. We had already been forced to close applications at many popular sites.
- The installation and maintenance of memorial benches and trees is a significant expense for our recreation team. Whilst we asked families for a donation towards installation, this does not cover all the costs linked with ongoing maintenance.
- The memorial benches and trees are often installed in countryside locations and our recreation team must ensure that they are suitable for the animals and people who come across them every day. Unfortunately, we have had occasions where additional unsanctioned memorials placed close to benches or trees which we didn't permit.

#### **Contacting our team**

If you have any further questions or would like to scatter ashes on our land, please contact <u>L&PExternalEnquiries@yorkshirewater.co.uk</u> or call 0345 1242424 and ask to be put through to Land and <u>Property</u>.



YorkshireWater

## Thank you

For more information contact:

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