

# Our investments explained

Over the next five years, we'll be delivering our largest ever investment programme, totalling £8.3bn. This will allow us to make important changes to the way we do things and invest in our infrastructure, making it more resilient and reliable.

Alongside this investment, we're continuing to improve our productivity and efficiency, to enable us to do the right thing for Yorkshire.

This does mean that bills are rising to help fund these improvements, but this significant investment is essential to delivering a better service to customers in homes and businesses across Yorkshire for generations to come.

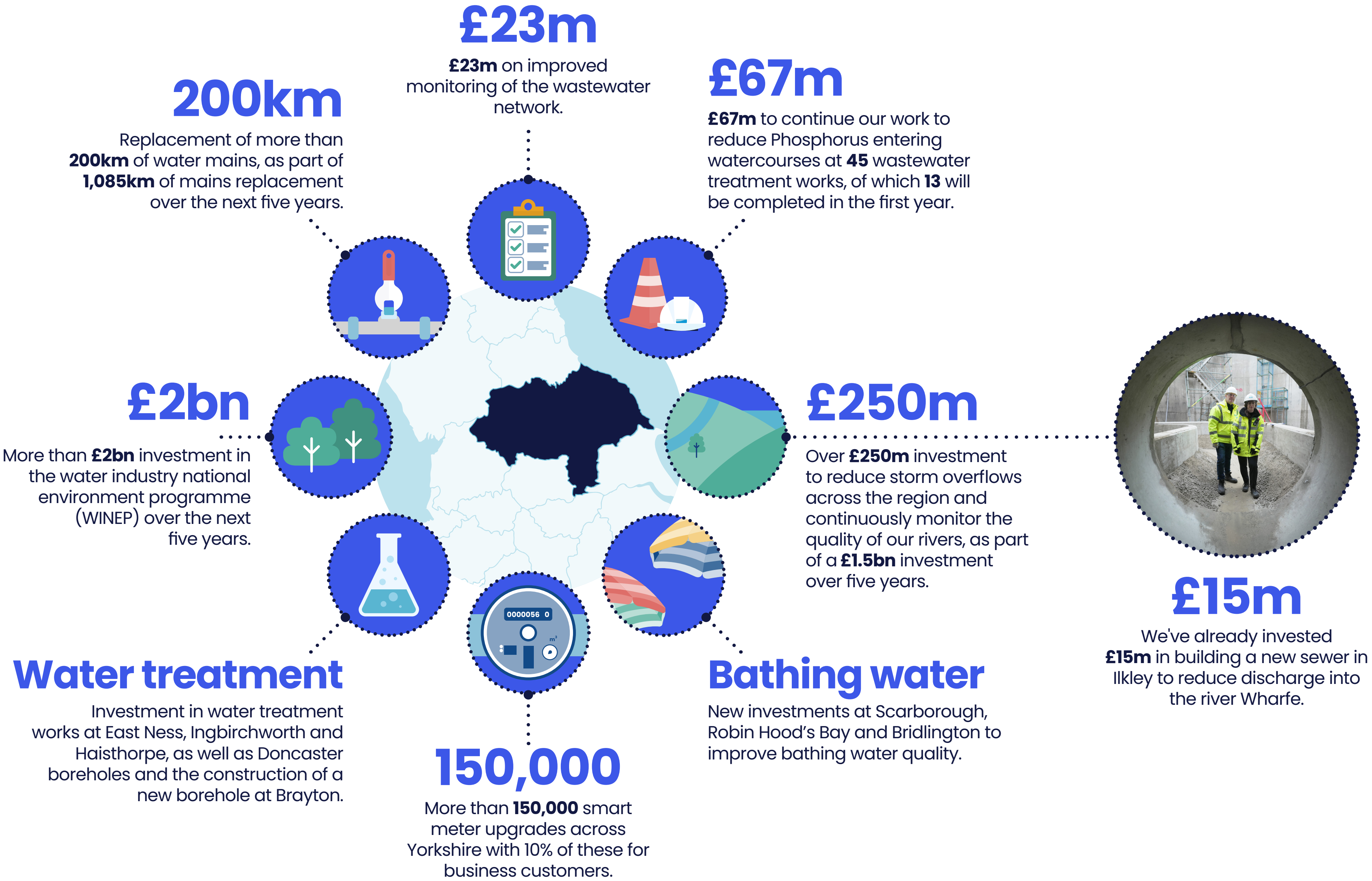


YorkshireWater



# How will we be investing the £8.3bn?

Here are just some of the investments we're planning to deliver in the next 12 months:

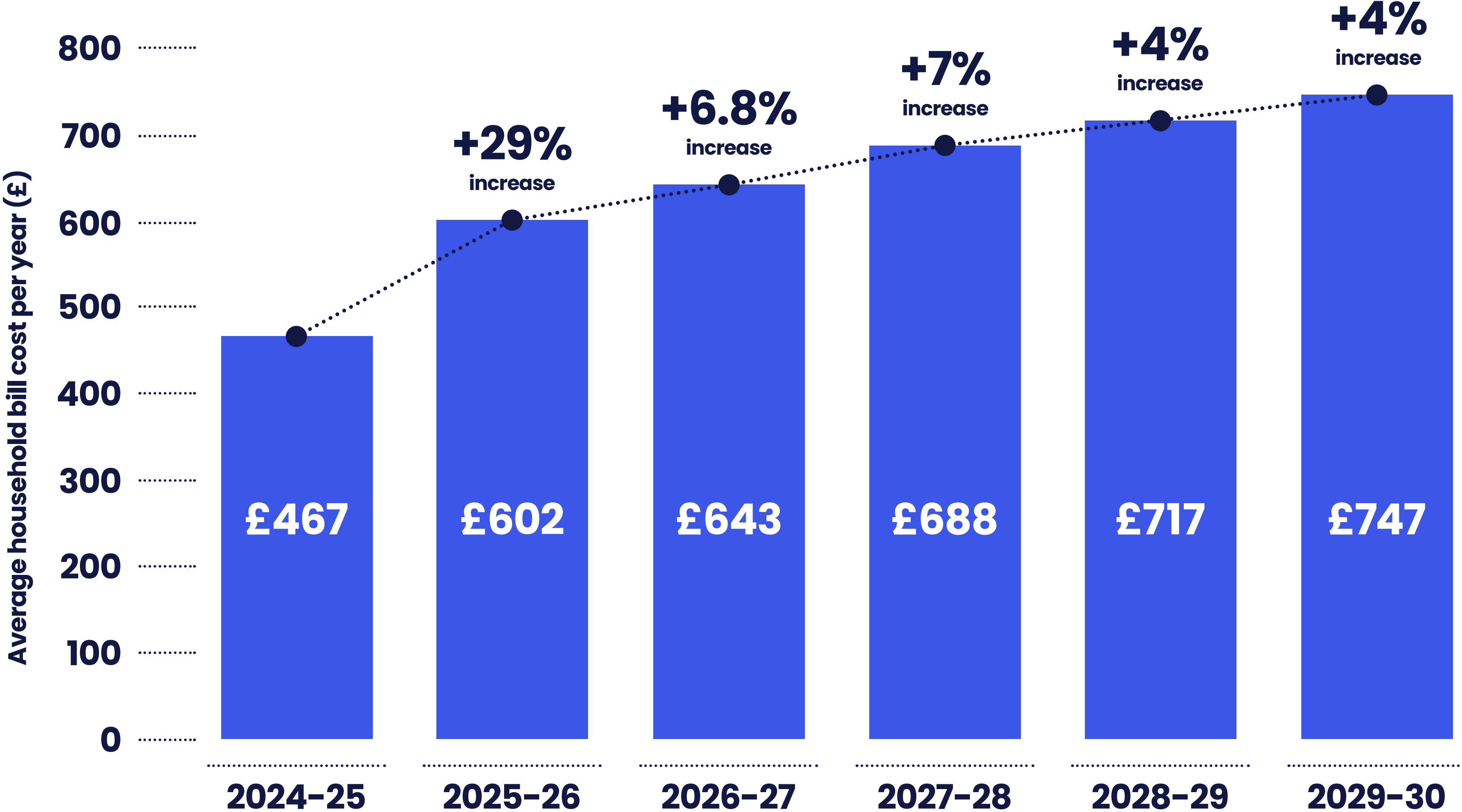


# Bill increases over the next 5 years

Water bills are rising to help fund the fundamental improvements we're making across the region. Although there's a 29% average increase this year, we're forecasting much smaller increases over the next 5 years.

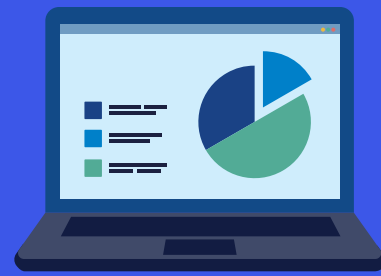
The proposed phasing of the price increases over the AMP is aligned to customer preference on the back of insight gathering we carried out with a number of Yorkshire businesses.

**Just so you know:** the indicative price increases shown in this graph are based on household average bills, but this is to show you how % increases will work across all bills for the next 5 years, whether for a business or home.



# We're upgrading water meters across Yorkshire, meaning:

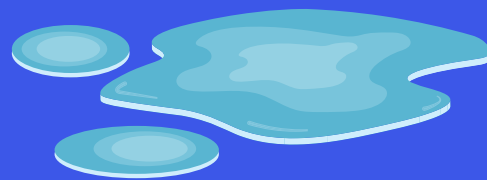
We are able to monitor usage in a more granular way...



We have increased visibility of consumption...



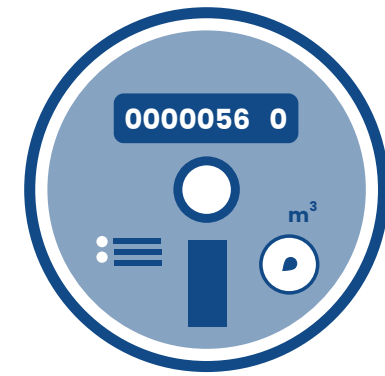
We can detect leaks more easily...



We can all save water...



In the next five years, we're installing over 116,000 smart meters for business customers



## Cumulative smart meter installs

PCD outputs (cumulative)	2024-25	2025-26	2026-27	2027-28	2028-29	2029-30
Anglian Water	3,773	16,650	29,752	42,470	55,265	64,609
Northumbrian Water	0	5,000	14,000	25,331	37,163	49,495
Severn Trent Water	6,000	12,707	19,414	26,121	32,828	39,535
South West Water	2,782	8,474	14,166	19,859	25,551	31,243
Southern Water	0	6,375	16,444	21,760	35,303	50,766
Thames Water	0	22,657	45,315	67,972	90,629	113,286
United Utilities	0	33,956	67,907	101,855	135,803	169,751
Wessex Water	0	3,169	6,338	9,507	12,676	15,844
<b>Yorkshire Water</b>	<b>2,877</b>	<b>15,427</b>	<b>46,708</b>	<b>77,989</b>	<b>109,270</b>	<b>116,385</b>
Affinity Water	0	2,650	5,900	9,950	14,850	19,750
Bristol Water	0	0	0	0	1,934	3,868
Portsmouth Water	0	136	1,042	2,612	4,773	7,326
South East Water	0	4,025	8,049	12,074	16,098	20,123
South Staffs Water	0	2,328	7,568	12,807	18,046	23,285
SES Water	0	1,720	3,440	5,160	6,880	8,600
<b>Totals (cumulative)</b>	<b>15,432</b>	<b>135,274</b>	<b>286,043</b>	<b>435,467</b>	<b>597,069</b>	<b>733,866</b>



# Helping businesses to be more water efficient



We're introducing a number of new initiatives in this area to help business customers **reduce their consumption over the AMP.**



For lots of tips on how to become more water efficient, visit: [yorkshirewater.com/business/water-efficiency/](https://yorkshirewater.com/business/water-efficiency/)



We're aiming to consult with retailers before 1st April about how you'd like to collaborate with us on water efficiency activity and **how you'd like us to run the initiatives we propose.**

