

Yorkshire Forum for Water Customers Meeting

Date: 16 December 2024 at 1:30pm

Venue: Microsoft Teams

13:30–16:00

Apologies: Fiona Morris

AGENDA

13:30 Forum members session	Members only
14:00 Approval of previous minutes	All
14:05 Update on actions	All
14:10 Update on Environment Subgroup	Dave Merrett
14:30 PR24 Update	Richard Hepburn (YW)
14:45 Break	
14:55 Research Update	Donna Hildreth (YW)
15:10 Complaints handling performance	Tom Greenwood and Josh Clayton (YW)
15:40 AOB	All
15:45 Close	